



House Rules

To maintain a good standard for our guests we require certain conditions be complied with. We appreciate that most will respect our property but the occasional abuse requires that we state the following conditions:

1. The number of guests staying at the property must not exceed the number agreed to in the booking details or subsequently agreed to in writing or by email. In the event that any additional persons stay at the property, an additional fee may be charged in addition to our usual rates and/or we reserve the right to terminate the booking without refund.
2. The price charged is for domestic use only and not commercial use. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, replacements and repairs etc. Use contrary to this may result in the lost of your bond and/or additional payments.
3. The property should be left in a similar state to its condition on arrival. Garbage should be removed from the house and place in the bins or otherwise disposed of.
4. Standard cleaning services are included in your rates. You are expected to leave the properties in a neat and tidy state without the need for excessive cleaning. You are responsible for all cleaning charges in the event that the property is left in a state that requires more than standard cleaning. This will be deducted from your bond.
5. Damage, breakages theft and loss to or from the property or its contents are your responsibility and liability during your stay and must be reported immediately to use. Without prejudice to any other remedies available the total cost of making good any such damage breakage theft or loss will be deducted from your bond. If necessary you will be liable for any excess which may be charged against any debit or credit card which has been used for payment.



6. The owners take no responsibility for your or your guests personal property during your stay. If however any personal items are found by our cleaning staff we will make every effort to contact you in order to arrange their return.
7. You should not wait until you return home before complaining about any matter as no inspection can be carried out when others are occupying the property. We welcome hearing from you in relation to any complaints or concerns and prefer that you phoned us immediately so that matters can be resolved quickly.
8. The noise level from this property must be inaudible from neighbouring properties between 10 pm and 8 am Sunday to Thursday, and between 10.30pm and 9 am. Friday – Saturday. All guests are expected to behave in a manner that does not cause any distress to neighbours or interfere in any way with their right to enjoy their properties.
9. Parties/gatherings are not permitted on the premises.
10. All our properties are non-smoking indoors.
11. Pets are not allowed indoors at our property.
12. Guests may not engage in any illegal activity at the property.

We reserve the right to remove guests who do not adhere to this code of behaviour. In these cases, no refund will be due, and we will not be responsible for finding or funding alternate accommodation, nor will we be responsible for any other associated costs.

Variations

Variations can be agreed to these Terms and Conditions but only be prior written arrangement.