



Terms & Conditions of Temporary Holiday Accommodation

Payment and Cancellation Policy

A deposit of 50% of the total rental amount is required at the time of your booking to confirm your reservation. Payment can be made by credit card, and we accept Visa and Mastercard. There are no additional surcharges for credit card payment.

In some circumstances, we can negotiate payment by other methods.

Payment of the deposit constitutes your acceptance of these Terms and Conditions.

The balance of the rental amount must be received in full 40 days prior to occupancy. This will be charge to the same credit card that was used to pay the deposit (unless we are informed otherwise).

Your credit card will be used as security against any damages etc.

A \$150-\$500 bond is due 7 days prior to arrival. This bond can be held against your credit card as security. The bond will be refunded in full within 14 days of expiry of the tenancy provided that it does not require to be activated. The bond is designed to cover any additional costs incurred including, but not limited to, any breakage, damage or excess cleaning requirements or extra guests beyond those declared.

If you cancel the booking any money which has been paid either as a deposit or a balance is not refundable unless the house is re-let for the entire period. If the house is re-let then a \$50 cancellation fee will still apply.

The owners will make every effort to ensure the property is available as booked. However, the owners reserve the right to make alterations to booking due to unforeseen circumstances. If such a situation arises we reserve the right to offer to relocate you to an alternative property of similar standard and location at any time. If this occurs then you can confirm your stay at the alternative property or request a full refund. We recommend that you have travel insurance to cover you in the event of an unforeseeable cancellation.



Privacy Policy

We respect the privacy of your personal information under the Privacy Act 1988 (as amended by the Privacy Amendment (Private Sector) Act 2000). It will apply to any personal information you provide to us:

When making a booking with us:

The types of personal information that we collect from you will depend on the circumstances of collection and on the type of service you request from us. These purposes include, requesting further information about our accommodation, making a booking or simply asking a question about our accommodation.

When you make a booking request with us we may collect details such as your name address, credit/debit card number and expiry date, billing address and telephone numbers. As we are required by law to obtain your consent to the collection of "sensitive information" we will assume that you have consented to the collection of all information that is provided to us for use in accordance with this statement unless you tell us otherwise.

How is your personal information used?

When you supply information about yourself for a specific purpose we use the information for only that purpose (i.e. to provide the service or information you have requested). If making a booking with us, additional information will be required for operational reasons.

We are also anti-spam and do not share sell or rent information to any third parties. If you received information from Great Accommodation, it is because you have asked to hear from us have joined our mailing list or a friend/colleague has requested it on your behalf and you have confirmed this to us.

Security

Personally identifiable information is stored on servers that are not publicly accessible. Credit card details are not stored on our database when you book.



Disclosure of Personal Information to Third parties.

We will not disclose your personal information without your consent unless disclosure is either necessary to prevent a threat to life or health authorised or required by law, reasonably necessary to enforce the law or necessary to investigate a suspected unlawful activity.

Choice to Opt out

If you have registered to receive communications from us and later change your mind you will be given the chance to unsubscribe via a link or [click here](#).

If you would like to verify the data we have received from you or to make corrections to it, you may contact us directly by fill out the contact us form

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